



CABINET FOR HEALTH AND FAMILY SERVICES
Department for Community Based Services
Division of Protection and Permanency

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PROTECTION AND PERMANENCY MEMORANDUM, 24-09

TO: Service Region Administrators
Service Region Administrator Associates
Service Region Clinical Associates
Regional Program Specialists
Family Services Office Supervisors

FROM: Kelli Root, Assistant Director
Division of Protection & Permanency

DATE: April 12, 2024

SUBJECT: SOP 1.14.1 Access to Interpreter and Effective Communication for Those Who Are Deaf or Hard-of-Hearing

The purpose of this memorandum is to notify staff of edits to [SOP 1.14.1 Access to Interpreter and Effective Communication for Those Who Are Deaf or Hard-of-Hearing](#). The changes are related to process changes with the Kentucky Commission on the Deaf and Hard-of-Hearing.

If you have any questions regarding this transmittal letter, please contact:

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